

Information calling for attention

Recently, in certain Asian markets such as China, Taiwan, Malaysia, Indonesia and Singapore disreputable companies which have not been appointed by Shimaden as official exclusive agencies have displayed our products on their websites, pretending as if they were our official agents. This unauthorized activity creates confusion affecting the affiliated dealers of Shimaden's exclusive agencies and our end users. To avoid confusion, please refer to the following table to confirm our official exclusive agencies in each country and/or region.

<u>Country/Region</u>	<u>Name of Shimaden agent</u>
China	Beijing YHXM Automation Technology Co., Ltd. http://www.yhxml.com/ Tel: +86-10-56921930 Fax: +86-10-56921931 e-mail: sales@yhxml.com
Taiwan	Tairo Corporation Co., Ltd. http://www.tairo.com.tw/ Tel: +886-2-22181475 Fax: +886-2-22181459 e-mail: tairo.jacky@msa.hinet.net
Malaysia	dpstar Thermo Control Electric Sdn. Bhd.
Indonesia	http://www.dpstar.com.my
Singapore	Tel: +60-3-8071-6722 Fax: +60-3-8071-6322 e-mail: info@dpstar.com.my

In addition, when these unscrupulous companies try to sell our products which are purchased through illegal channels to end users, they use shrewd tricks to prevent a search of the product's path. This includes peeling off labels which contain information such as equipment model and serial number from these products prior to distribution.

A Shimaden product lacking proper information on equipment model and serial number cannot receive any warranties and services provided by Shimaden or our official agencies. In addition, when a demand for replacement or service of such a product arises in your company, there would be other problems. For example, a specification review could not be conducted as detailed information on the product would be inaccessible. Therefore, please make sure to purchase official Shimaden products with labels which contain information on equipment model and serial number from our designated agents and/or their affiliated dealers. For information on approved affiliated dealers, please contact our official exclusive agencies in each country/region directly.

注意公告：

最近，在中国，台湾，马来西亚，印度尼西亚等亚洲地区，我们发现不少公司在其网页上任意转载弊公司的产品信息，貌似弊公司的正规代理店，误导弊公司的广大用户造成混乱。

这些公司通过不正常途径取得弊公司的产品向用户兜售，为逃避追究，他们通常会刮去或销毁产品上的型号或号码标签，手段非常恶劣。当被骗用户持这些产品要求我们提供售后服务时，因不能及时明确具体型号和销售渠道的售后责任，用户不能第一时间得到服务。

为保护广大用户的利益，我们在此呼吁大家坚决不购买没有商品标签或涂改过标签的产品，如在购买过程中有疑问之处，请及时向弊公司的正规代理店询问。

为此，弊公司特此公布我们的总代理店信息如下以正视听。

国家/地区	代理店公司名称/联络方式
中国	北京友合鑫茂自动化技术有限公司 http://www.yhxml.com/ Tel: +86-10-56921930 Fax: +86-10-56921931 e-mail: sales@yhxml.com
台湾	台爐股份有限公司 http://www.tairo.com.tw/ Tel: +886-2-22181475 Fax: +886-2-22181459 e-mail: tairo.jacky@msa.hinet.net
马来西亚 印度尼西亚 新加坡	dpstar Thermo Control Electric Sdn. Bhd. http://www.dpstar.com.my Tel: +60-3-8071-6722 Fax: +60-3-8071-6322 e-mail: info@dpstar.com.my